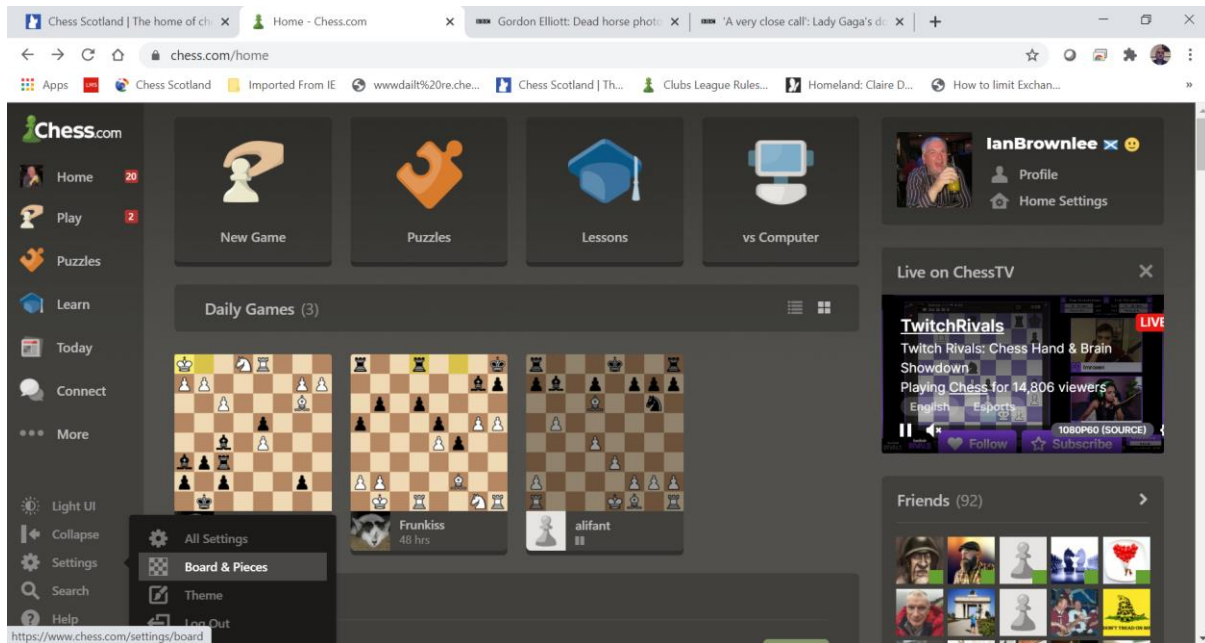


Dear team captain/organiser

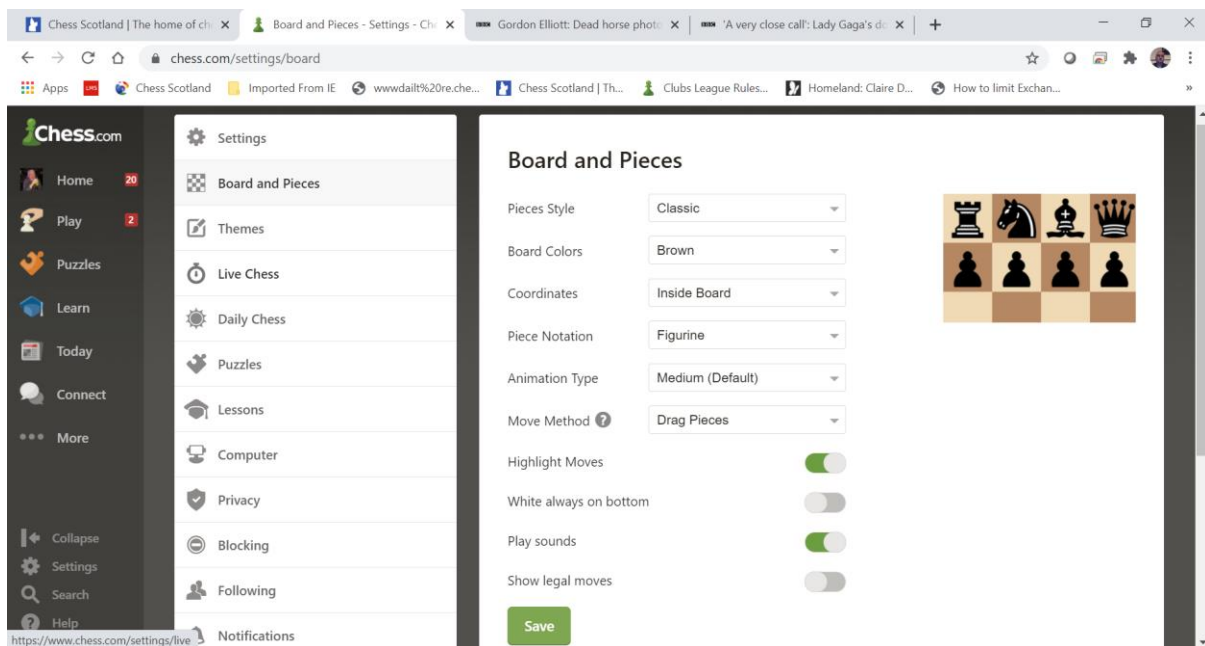
It has come to light that some players have had issues either sending or receiving challenges. This is down to user's challenge settings in the live settings not being set to infinity for both incoming (receiving) and outgoing (making) challenges

To resolve this all players should check their settings before the next round

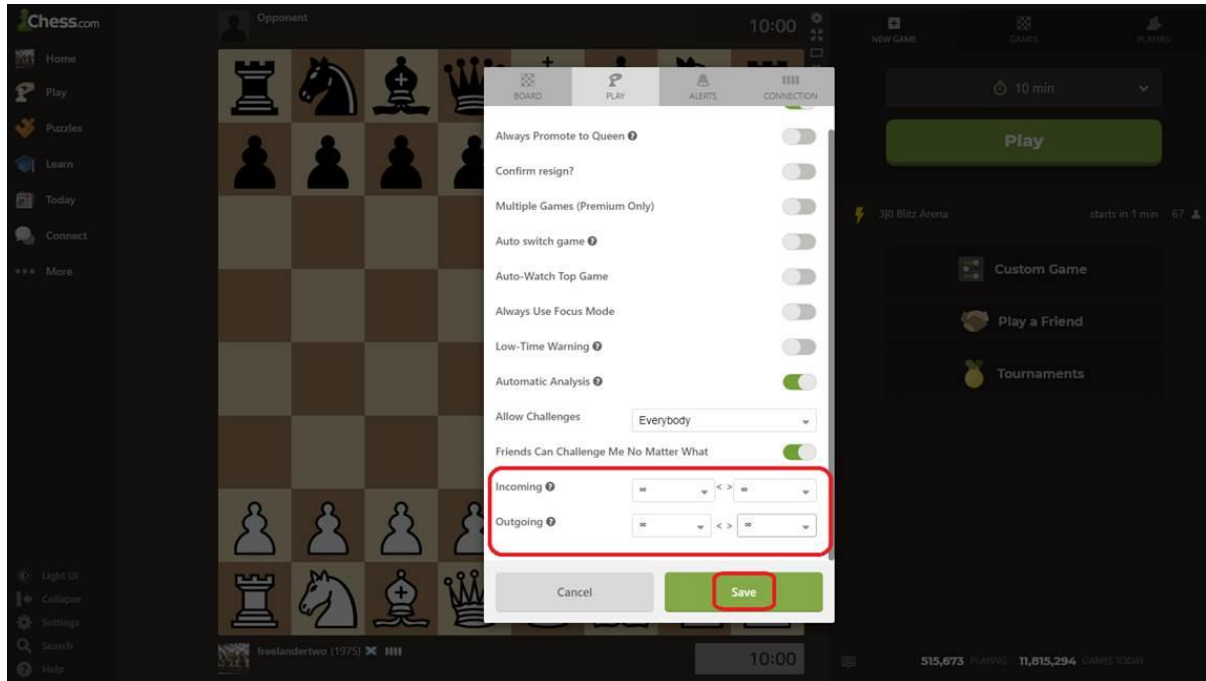
1. Click on the settings gear icon and then board and pieces as illustrated



Then select live chess



Now scroll down until you see the challenge options for incoming and outgoing and make sure both settings are set to infinity



You shouldn't have any other issues. Any problems or issues please let me know. We didn't know this could have been a problem as this issue didn't appear in the first two rounds

Any problems at all please let me know. Please ensure all your players aware aware of this hiccup

Ian Brownlee